



**SCHLOSS RAGAZ**

Hotel | Gartenpavillon | Glamping Lodge

# GUEST FOLDER

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# A WARM WELCOME

**With the forest behind you and the mountains in view!**

For us, it's not about "higher, faster, further" – it's about conscious relaxation, peace and quiet, and connecting with nature. Nestled in an idyllic park on the outskirts of Bad Ragaz – just a few steps from the golf courses and the famous Tamina Therme spa – this is where you'll find tranquility, natural beauty, and true rejuvenation.

Whether stylish castle rooms, cozy garden pavilions, or exclusive glamping with a Jacuzzi pool – everyone will find their own personal retreat here. Discover the picturesque landscape, hike to the Tamina Gorge, cycle through the vineyards of the Bündner Herrschaft, or enjoy fine wines in a wine cellar.

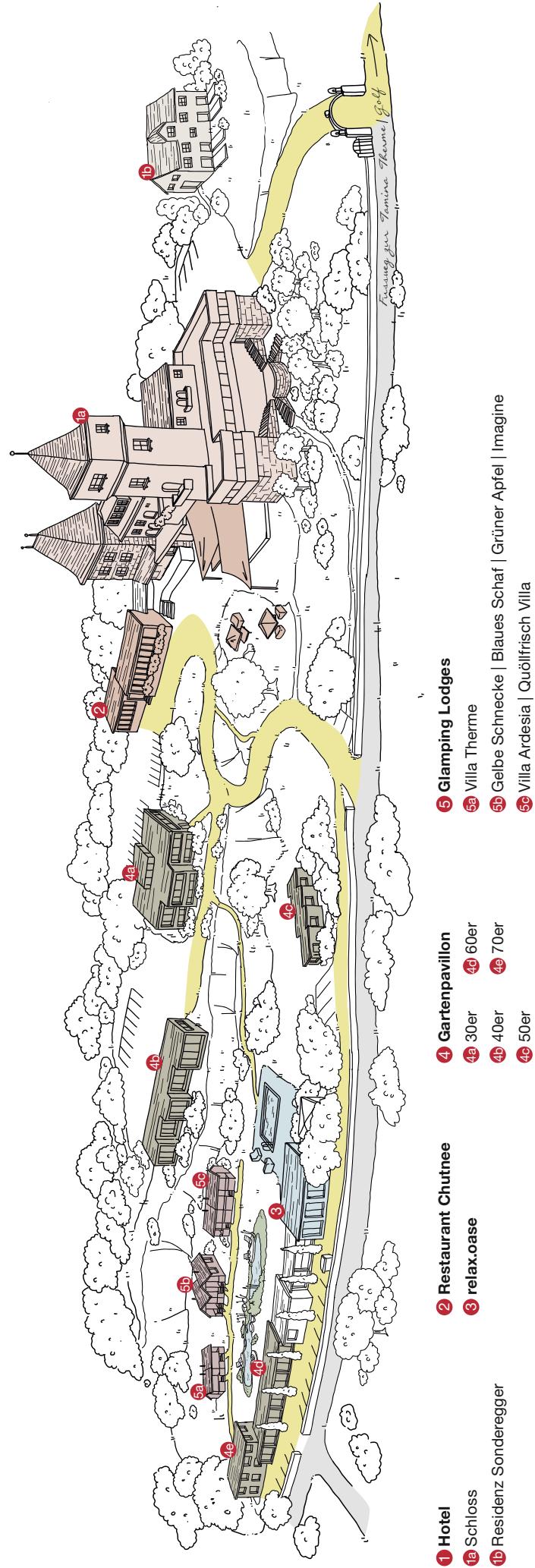
Experience vacation at its best – just arrive and enjoy.

We are delighted to have you here!

**Patrick Zettel & the Castle Team**

**Home**

# LOCATION MAP



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# GUEST INFORMATION FROM A TO Z

## Adapters

EU adapters are available to borrow from **reception**.

## Bathrobe

Your bathrobes are in the closet – for stays of three nights or more, these are included for you. For shorter stays, you are welcome to rent a bathrobe for CHF 5 per item. Simply check in, stop by at the reception desk or give us a call – our housekeeping staff will be happy to bring a bathrobe to your room upon request.

## Bicycle Rental

Bicycles can be rented directly from Suso Bike, located in the immediate vicinity of the thermal baths. As our guests, you benefit from an exclusive **30% discount on bicycle rental**. (Discount code available at reception) Suso Bike offers a wide range of bicycles and **E-scooters** for rent.

Opening hours are from **May to October**, daily from **9:00 a.m. to 5:00 p.m.**

## Books

In the castle building, you will find a small corner with used books that you can purchase at very fair prices. This project was developed in collaboration with a local bookstore in Bad Ragaz. The books offer a great opportunity to immerse yourself in a good book during your stay and support the project at the same time.

The books can be borrowed or purchased at the reception desk.  
(Cash payment only)

## Cancellation / Rebooking

If you would like to rebook or make changes to your stay (e.g., extend your stay or change rooms), please contact the reception desk. We'll be happy to assist you, subject to availability and applicable conditions.



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## **Chargers**

Chargers are available to borrow from the reception desk.

## **Charging Station for EVs**

Please note that there is no EV charging station at the hotel.

## **Check-out**

Check-out is available until 11:00 a.m. on the day of departure at the latest. You're welcome to leave your luggage with us until the evening. In our Relaxation Oasis, changing rooms and showers are also available for your use.

Depending on availability, we offer the following:

- Late check-out until 12:00 p.m.: free of charge, upon request
- Late check-out until 2:00 p.m.: CHF 50, upon request
- After 2:00 p.m.: the full nightly room rate will be charged

## **Doctor**

For medical emergencies, please call emergency services at 144.

If you have minor complaints or questions, we will be happy to help you arrange an appointment with a local doctor – just ask us.

## **Dogs**

Your four-legged companions are welcome in our stylish **pavilion rooms** with parquet flooring. The price is **CHF 15 per dog, per day, excluding food**.

To ensure the well-being of all guests, we ask that you do not bring your dog into the **restaurant or wellness area**. Your dog is welcome to relax in your room – simply hang the "Do Not Disturb" sign to the door. Take the opportunity to enjoy relaxing walks in the park – however, please keep your dog on a leash at all times.



# GUEST INFORMATION FROM A TO Z

## **Gift Voucher**

Are you looking for a special gift?

How about a **tailor-made gift voucher** for an unforgettable stay or an exquisite dinner with us?

Our reception team will be happy to advise you personally. Or discover our gift voucher world conveniently online – [here](#) you can browse and order directly.

## **Golfer's Paradise**

As a guest at our hotel, you benefit from **exclusive booking conditions** at two beautiful golf courses in the region:

### **Golf Club Bad Ragaz (18-hole championship course)**

- **Preferred tee times, which can be booked** in advance from Monday to Sunday (valid once a room reservation has been made)
- Requirements: handicap of **36 or better** and recognized membership in a golf club or public golf organization

### **Golf Club Heidiland (9-hole executive course)**

- **10% discount** on green fees
- Preferred tee times (with a confirmed room reservation)

## **Hotel Entrance**

The **hotel entrance** is closed between **9:00 p.m. and 8:00 a.m.**

If you have a room in the castle and are returning later, please remember to take your **room key with you** - it gives you access to the side entrance.

Please don't forget to lock the side entrance door again **after entering**.

## **Hygiene Items**

Forgot your toothbrush or need a sewing kit?

Our reception team will be happy to help you with hygiene items.

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## Internet

Free Wi-Fi is available throughout Hotel Schloss Ragaz. Simply select the "Hotel Schloss" or "ASUS" network in the Residenz Sonderegger. No password is required.

## Laundry

You are welcome to drop off your laundry at the reception desk. If you bring your laundry by **2:00 p.m.**, it will be freshly washed and delivered to your room the next day. The cost for the service is **CHF 40 per bag** (including ironing).

If you only want to iron your clothes, our **laundry room** is at your disposal. It is open daily from **8:00 a.m. to 8:00 p.m.** Please check in at the reception desk for access and further information.

## Minibar / Beverage Machine

Help us protect the environment!

Did you know that all of our minibars combined consume as much electricity as around four single-family homes per year? For this reason, the minibars are no longer stocked or operated. If you would still like to use the refrigerator, please let us know—our team will be happy to take care of it. Our restaurant and the beverage vending machine in the wellness area (near the entrance) are available to meet your refreshment needs. Thank you for your understanding and support!

## Payment Methods

We accept the following payment methods:

- **Cash:** CHF and EUR (the exchange rate is updated weekly; please note that when paying in euros, change will be given in CHF).
- **Cards:** Debit and credit cards (Visa, Mastercard, Maestro, Diners Club, Amex). Card payments are possible from CHF 5. We ask that small amounts be paid in cash or rounded up to CHF 5.
- **Reka Card and Reka Checks:** You can pay the entire amount with the Reka Card. However, with Reka Checks, **only up to 50%** of the total amount of your stay can be paid
- **Other payment methods:** Heidiland gift cards, TWINT, and vouchers

**Payment terms:** Payment must be made in advance.

# GUEST INFORMATION FROM A TO Z

## Pillows

To make your stay even more comfortable, we offer a selection of different pillows, available upon request:

- **Elsa Pillow**

The Elsa mineral foam pillow ensures an ergonomic posture without tension or pressure points. With its stable air pore structure and high-quality materials, it's breathable and offers freshness for a restful sleep.

- **Millet Husk Pillow**

This pillow is made of 100% organic cotton satin and offers numerous benefits. It helps with fatigue, back and joint problems, and neck tension.

The silicic acid (silicea) stimulates circulation and promotes general well-being. It has a cooling effect in summer and a warming effect in winter.

- **Pillows with synthetic filling**

These pillows are particularly suitable for allergy sufferers and are already available in some rooms.

Simply contact our housekeeping team or the reception desk, and we will be happy to take care of your requests.

## Post / Mailbox

You are welcome to leave your letters or postcards at the reception desk.

Our concierge team takes your mail to the post office twice a day – once early in the morning and once in the afternoon. Stamps are also available at **reception**.

If reception is unattended, you can simply drop your letters or postcards in the **mailbox** located right next to the reception desk. This mailbox is also emptied twice a day.



## Public Transportation

The nearest bus stop is Bad Ragaz, Tamina Therme. From there, it takes about 2 minutes to reach the hotel - simply follow the walking path straight through the golf club.

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## Room Cleaning

We care about the environment and are constantly striving to leave a positive ecological footprint. For this reason, we offer you the option of opting out of room cleaning during your stay. You will find a door sign for this purpose, or you are welcome to contact the reception desk.

Please note that interim cleaning is carried out depending on the workload of our housekeeping team and cannot be guaranteed at a fixed time.  
We thank you for your understanding and support in protecting the environment.

## S.O.S

In emergencies, you can reach us at night (from 9:00 p.m. to 8:00 a.m.) by calling **191** to be connected to the night porter or the security company **Securitas**.

For urgent emergencies, we recommend **dialing 144**.

## Safe

You will find a **room safe** in your wardrobe for storing your valuables. The safe is insured for up to **CHF 3,000**. If you would like to make a deposit toward your hotel bill, you are welcome to arrange this at **reception**.

# GUEST INFORMATION FROM A TO Z

**The safes in the rooms vary depending on the category:**

- In the **rooms of the residence** and the **pavilion rooms** 30–39, 40, 46, 50–55 and 70–77, you set an individual code for the safe.
- In the **castle rooms** and **pavilion rooms** 41–45 and 60–67, you will receive a **safe key**, which you can obtain at the reception desk.



## Security

To ensure your safety, the Swiss security company **Securitas** patrols the premises at night and can be reached via the **hotel telephone** for questions or emergencies.

## Shuttle Service / Transfers

We do not offer a shuttle service. However, there are two taxi services in Bad Ragaz that are available directly at the train station:

- **Tamina Taxi:** 081 302 79 79
- **Express Taxi:** 081 302 66 66

We are happy to take care of your **taxi reservation** – simply contact the **reception desk**, and we will organize everything for you.

## Smoking

All public areas (restaurant, castle hall, bar, wellness area, and hotel rooms) are smoke-free in accordance with legal regulations.

Please note that a **cleaning fee of CHF 100 per day** will be charged for non-compliance.

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## Tamina Therme

The Tamina Therme is only a 3-minute walk away (200 m from the castle). Recharge your batteries at Switzerland's leading thermal spa. Whether in the relaxing pool area or the unique sauna world – every visit is an unforgettable experience for your health. Exclusive offer for our guests: Discounted day passes are available for our hotel guests directly at the reception desk (day pass for the 2-hour rate).

Admission cannot be reserved in advance

If you do not have your own terry cloth towels with you, you may take your bath towel from your room. Important: Please return our terry cloth towels to the hotel. If necessary, you can obtain a beach bag at the reception desk. Thank you very much!



## Telephone

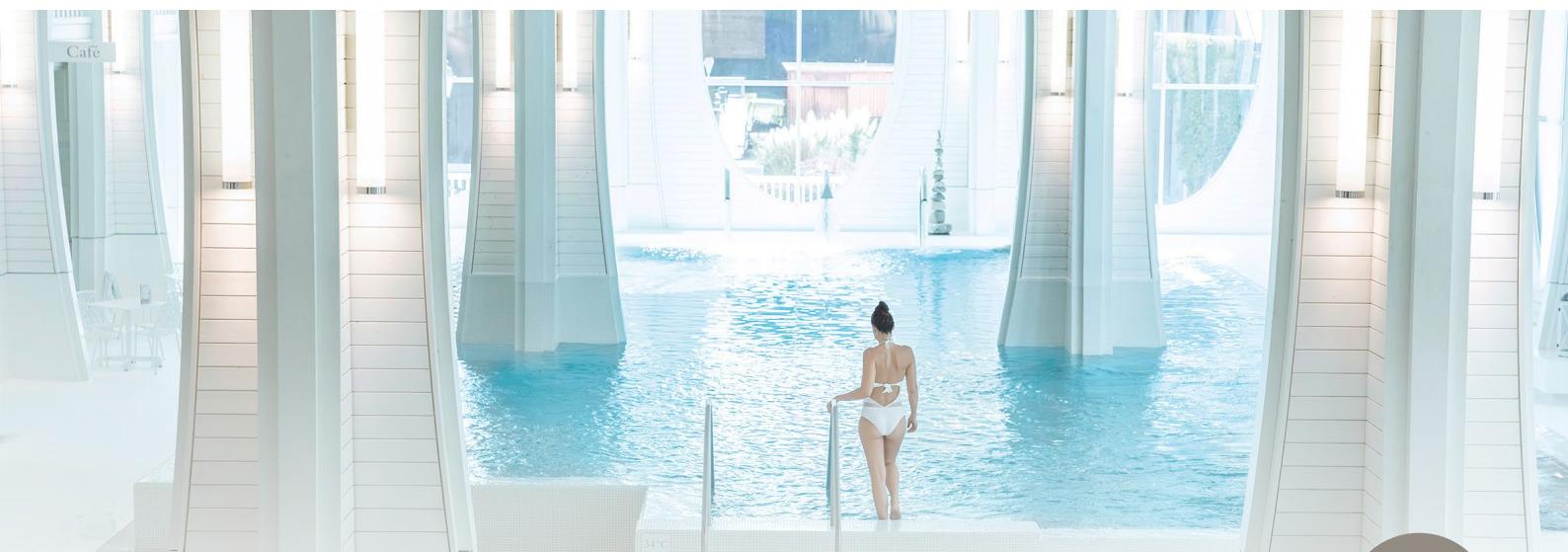
You can make calls directly from your room. Simply press the **0** key to get a line. Internally, you can reach the desired room by dialing a **1** before the room number (e.g., room **6 = 106**).

## Towels

You will find one bath towel and one hand towel for each person in your room. A washcloth is also available on request. If you would like to change your towels, please place them on the floor, and our housekeeping team will take care of it.

Please do not take any towels or bath towels with you to the Relaxation Oasis.

There are plenty of wellness towels available in the changing rooms to make your stay comfortable.



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#### Enjoy our diverse offerings:

- Relaxation room with a view of the greenery
- Outdoor Finnish log sauna
- Adventure showers & individual whirlpool bath
- Outdoor pool (May to October)
- Steam and aroma bath
- Soft sauna

# WELLNESS : IN THE CASTLE PARK RELAXATION OASIS

## Relaxation Oasis

Welcome to our Relaxation Oasis – your retreat for peace and relaxation, surrounded by nature. A lovingly designed wellness area covering around 300 m<sup>2</sup> awaits you, offering the perfect space to unwind both body and mind.

opening hours: daily from 11:00 a.m. to 8:00 p.m.

(Outdoor pool open from May to October, unheated – perfect for sunny days)

If it's too cool outside, our Finnish sauna located directly opposite provides soothing warmth.

## Good to know:

Changing rooms with free waffle towels are available in the Relaxation Oasis. For stays of 3 nights or more, you will receive a bathrobe free of charge. For shorter stays (1–2 nights), you are welcome to rent one at reception for CHF 5 or bring your own. Thank you for your understanding – we care about the environment.

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# OUR MASSAGE SERVICES

## Massages – Treat yourself to some time out

Our experienced masseuse, Maira, is available every day to offer soothing treatments – ideal for relieving tension and recharging your energy. You can book your massage appointment directly at reception.

 [Discover our massage offerings](#)

### Tamina Therme – Relaxation just around the corner

Just a 3-minute walk from the castle (approx. 200 meters) lies the impressive Tamina Therme – one of the most renowned thermal baths in Switzerland. Here, you can enjoy an extensive bathing area, a unique sauna world, and an atmosphere that pampers both body and soul in equal measure.

Whether you're simply looking to relax or specifically aiming to recharge your batteries, a visit to the Tamina Therme is always a special experience for your health and well-being.

#### Exclusively for our guests:

Take advantage of discounted day tickets, available for purchase directly at our reception desk.

#### Important to know:

- Admission cannot be reserved in advance.
- Only day tickets are available – no other rates (not even for children).
- Tickets can also be purchased on the day of departure. Please leave an ID card or similar as a deposit, as the tickets must be returned.

#### Prices for hotel guests:

##### Tamina Therme (without sauna):

- ❖ CHF 37 (Monday–Friday)
- ❖ CHF 44 (weekends & public holidays)

##### Tamina Therme incl. sauna world:

- ❖ CHF 55 (Monday–Friday)
- ❖ CHF 62 (weekends & public holidays)



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# CULINARY DELIGHTS: CHUTNEE AT THE CASTLE

## Reservations

As our restaurant is very popular, we recommend booking **in advance** – you are welcome to contact us directly at the restaurant or by calling 081 661 23 45.

## Chutnee at the castle

Here, you can enjoy an excellent mix of local cuisine, regional and seasonal dishes, as well as authentic Indian food – all freshly prepared using mainly regional ingredients and exotic spices. The Zacharias family and the Chutnee team look forward to your reservation.



## Our menu is available at the following times:

- Lunch: from 11:30 a.m. to 2:00 p.m.
- Dinner: from 6:00 p.m. to 9:00 p.m.

→ **Information & menus**

*Kulinarisches  
Duo* ↗

## Afternoon Menu

From Friday to Sunday, between lunch and dinner, we offer our Afternoon Menu - a selection of light snacks and refreshing drinks, ideal for a short break or a leisurely afternoon.



## Indian buffet

- **On Wednesday lunchtimes**, we offer an Indian “introductory buffet”, including salads, for CHF 25.50 per person. The selection is changed every week. A selection of European dishes is also available upon request.
- **Every first Saturday evening of the month**, we invite you to a sumptuous Indian evening buffet for CHF 54 per person. Salads, starters, and a dessert are included. A selection of European dishes is available upon request. Early reservations are recommended.

## Breakfast

Our breakfast is included in the price for all guests and is served daily as a buffet. It is available from 7:15 a.m. to 10:30 a.m. and offers a wide selection to start you

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## SCHLOSS RAGAZ

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Our continental breakfast includes, among other things:

- Fresh pastries such as rolls and croissants
- Selection of jams, honey, and Nutella
- Various cheeses and cold cuts
- Fresh fruit and fruit salad
- Yogurts and muesli
- Juices, coffee, tea, and hot chocolate



If you have any special intolerances or allergies. Please let us know in advance - either at reception or directly in the restaurant. We are happy to cater to your needs and provide a suitable selection for you.

### Special Requests

If you would like to accompany an external guest during breakfast, this is of course possible. The price for breakfast for an additional person is CHF 29. Please notify the restaurant or reception in advance. Payment can be made directly in the restaurant or charged to your room.

### Half Board

Our half Board includes a 3-course menu with mineral water, as well as coffee and cake in the afternoon. This option must be reserved at least 3 days in advance. If you have not reserved the half Board, you are welcome to book a table for dinner daily (subject to availability) and choose from our regular à la carte menu.

For guests who have booked the halfcard Board lease note that it applies to the entire stay. It is not possible to have half board on some evenings and not on others. However, if you prefer to dine out on one evening, you will receive a CHF 30 credit per person for dinner.

### Organizational Information

**Takeaway service:** All of our dishes are also available for takeaway. Prices are the same as those on our menu.

**Dogs in the restaurant:** Please note that dogs are unfortunately not allowed inside the restaurant. However, you and your four-legged friend are very welcome in the outdoor areas – both in our lounge and on the terrace.

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# EXPERIENCES AT THE CASTLE – ACTIVITIES & OFFERS

Whether active, enjoyable, or relaxed – there is always something to experience at our Castle!

Discover our lovingly curated program of activities, specially designed for our guests.

From guided walks through the castle grounds to wine tastings in the historic vaulted cellar, to yoga sessions or culinary evenings – we look forward to creating special moments for you.

→ [All current offers & activities can be found here:](#)

CASTLE EXPERIENCES

EVENTS IN THE CASTLE & SURROUNDINGS

*OUR TOP 10 EXCURSION TIPS  
AROUND BAD RAGAZ*

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## 1. Tamina Gorge & Old Baths of Pfäfers

A must-see for every visitor! Discover the impressive Tamina Gorge, where the healing thermal waters of Bad Ragaz originate. The path through the rock walls leads to the Old Baths of Pfäfers – the oldest Baroque baths in Switzerland.

- ⌚ Duration: approx. 2-3 hours.
- 🥾 Difficulty: easy to moderate.
- 📍 Distance: approx. 45 minutes from the hotel

## 2. Pizol – 5 Lakes Hike

A highlight for hiking enthusiasts! The 5 Lakes Hike offers crystal-clear mountain lakes, impressive panoramas, and a dreamlike Alpine landscape.

- ⌚ Duration: approx. 4-5 hours.
- 🥾 Difficulty: moderate
- 🚋 Access: via the Pizolbahn cable car
- 📍 Valley station (Wangs) approx. 30 min. by train from Bad Ragaz station

## 3. Heidi's Village in Maienfeld

Immerse yourself in the world of Heidi! The original Heidi's Village offers insights into the famous story, lovingly designed houses, and stunning views over the Rhine Valley.

- ⌚ Duration: approx. 1.5 hours
- 🥾 Difficulty: easy
- 📍 Distance: approx. 10 min. by car

## 4. Wine Tasting in the Bündner Herrschaft

The Bündner Herrschaft is considered the „smallest but finest“ wine region in Switzerland. Try local Pinot Noirs directly from the winemaker – e.g. in Fläsch, Jenins, or Malans.

- ⌚ Duration: individual
- 💡 Tip: make an appointment in advance
- 📍 Distance: approx. 10–20 min. by car

## 5. Sargans Castle

A beautiful destination for history buffs. The castle features an exhibition about the region and offers fantastic views.

- ⌚ Duration: 1-2 hours
- 📍 Distance: approx. 15 min. by car

## 6. Pizalun Panorama Trail – Views with Far-Reaching Horizons

Pizalun is a popular viewpoint high above Bad Ragaz. From St. Margrethenberg, a beautiful hiking trail leads to the summit, offering breathtaking views of the surrounding area.

- ⌚ Duration: approx. 2 hours
- 🥾 Difficulty: easy
- 📍 Start/finish: St. Margrethenberg
- 💡 Tip: Steep stairs to the summit with panoramic information boards
- ↗ Elevation gain: 319 m

## 7. Lake Walen & Scenic Lake Walk

The deep-blue Lake Walen is a hidden gem for nature lovers. The walk between Weesen and Quinten (only accessible on foot or by boat) is a special experience.

- ⌚ Duration: half day.
- 🥾 Difficulty: easy
- 📍 Distance: approx. 30 min. by car

## 8. City Trip to Chur

Switzerland's oldest city offers charming old-town streets, museums, boutiques, and cozy cafés. Perfect for a half or full day.

- ⌚ Duration: full day
- 🚋 Tip: direct train from Bad Ragaz
- 📍 Distance: approx. 25 min. by train or car

## 9. Alp Furt & Vilterser Seeli

A real insider tip! Take the cable car up to Alp Furt, then hike to the idyllic Vilterser Seeli – with a bit of luck, you might encounter marmots.

- ⌚ Duration: approx. 3 hours
- 🥾 Difficulty: medium
- 📍 Distance: approx. 25 min. by car + cable car

## 10. Discover Liechtenstein – Vaduz

The small principality is just around the corner! Explore Vaduz, visit the art museum, or take a walk to the castle.

- ⌚ Duration: half day
- 📍 Distance: approx. 25 min. by car
- 💡 Tip: Bring your ID card



Entrance  
Nord today

# HISTORY

## Conrad Sonderegger

Engineer, Pioneer & Benefactor

Conrad Sonderegger was born on June 12, 1858, in Heiden, where he grew up with his siblings. After completing his engineering studies in Munich and Berlin, he was drawn to distant lands. As one of the lead engineers in the construction of the Panama Canal, he worked under extreme conditions and oversaw thousands of laborers. However, the French company that managed the project failed due to the enormous technical challenges. After returning to Switzerland, Sonderegger wrote a book about his experiences titled *L'achèvement du Canal de Panama*. In 1887, he married Maria Agrippina Zuluaga from Ecuador. The family had four children and lived in Heiden after their return. There, Sonderegger became involved in cantonal politics, with a particular focus on infrastructure development and agricultural reform. He established a modern model farm based on the American model, known as the Panama stable. Later, he relocated to Zurich to pursue scientific studies.

## Connection to Bad Ragaz

Sonderegger discovered Bad Ragaz during a spa stay and had the castle built as a summer residence around 1890. The family spent the summer months there until they finally moved to Ragaz permanently. Sonderegger was very involved in the community, supported charitable projects, and was made an honorary citizen of Bad Ragaz for his work.

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## In the footsteps of Panama Sonderegger

On a cold and rainy April day in 1938, the town of Bad Ragaz bid farewell to Conrad Sonderegger, known to many as "Panama Sonderegger." A long funeral procession made its way through the town: at the front, the town's music society played Chopin's funeral march, followed by the flags of local clubs, representatives of the community, and numerous mourners.

Church bells rang out from both parishes, marking the final farewell, which took place in front of the Weisses Kreuz. Sonderegger was later laid to rest at the Manegg Cemetery in Zurich.

Editor Fritz Lendi wrote in the Freier Oberländer newspaper: „Conrad Sonderegger has left us forever, but he will live on in the hearts of the people of Ragaz.“

Half a century later, memories of Sonderegger have faded. However, his imposing castle, which he had built around 1890 as a feudal summer residence, still stands – today as the Hotel Schloss Ragaz. The club flags he once donated also continue to flutter in the wind. But over time, Sonderegger became a legend. It was said that he made his fortune during the construction of the Panama Canal and returned each summer to Bad Ragaz.

In local folklore, his story became increasingly fantastical: he is said to have collected gold from the deceased and fled Panama hidden inside an oil barrel filled with money.

What remains is his legacy – as an engineer, entrepreneur, and honorary citizen of Bad Ragaz.



**SCHLOSS RAGAZ**

Hotel | Gartenpavillon | Glamping Lodge

## CONTACT

We look forward to hearing from you and are happy to assist—whether by phone, email, or social media!

### Hotel Schloss Ragaz

**Phone:** 081 303 77 77

**Email:** [info@hotelschlossragaz.ch](mailto:info@hotelschlossragaz.ch)

**Website:** [www.hotelschlossragaz.ch](http://www.hotelschlossragaz.ch)

**Instagram:** [@hotelschlossragaz](https://www.instagram.com/@hotelschlossragaz)

**Facebook:** Hotel Schloss Ragaz

### Chutnee im Schloss

**Phone:** 081 661 23 45

**Email:** [restaurant@hotelschlossragaz.ch](mailto:restaurant@hotelschlossragaz.ch)

**Instagram:** [@chutnee\\_im\\_schloss](https://www.instagram.com/@chutnee_im_schloss)

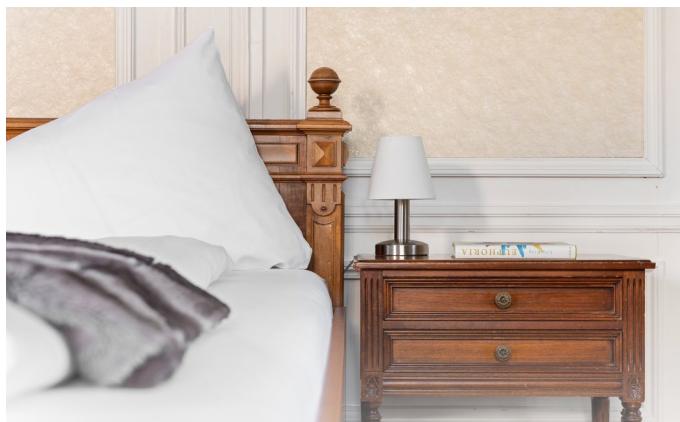
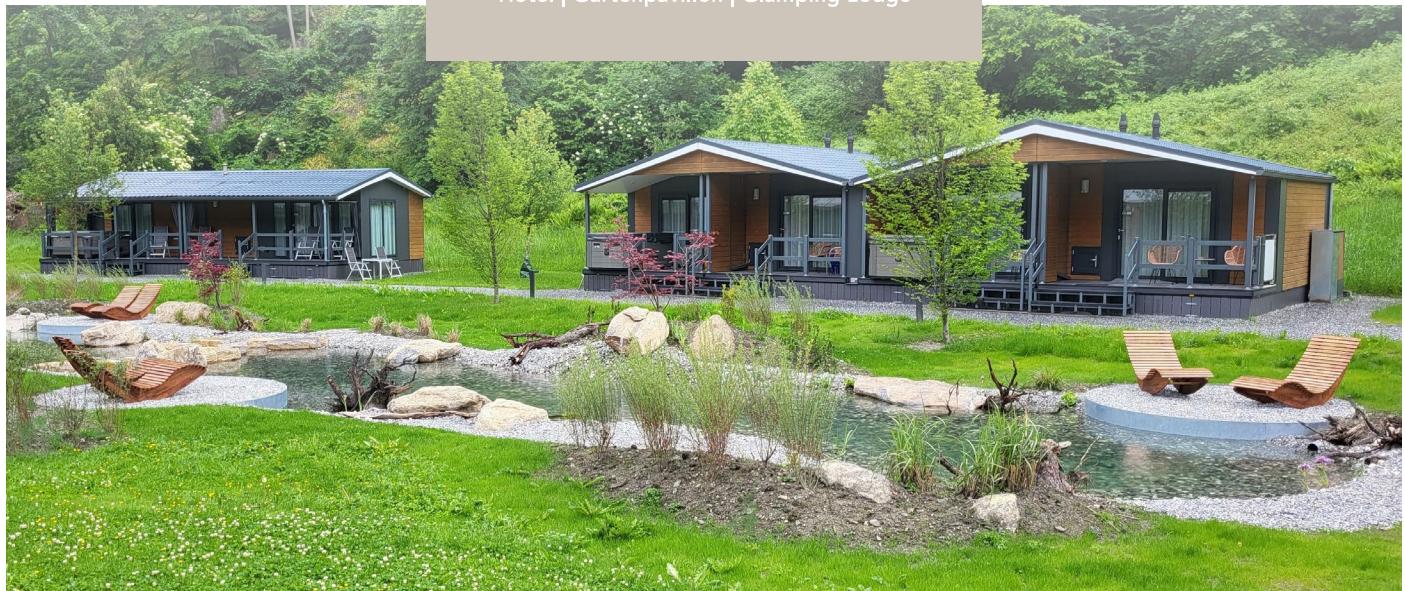
**Tip:** Follow us on Instagram and Facebook for the latest insights, culinary highlights, and exclusive offers!

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WE WISH YOU A  
PLEASANT STAY!



**SCHLOSS RAGAZ**

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[www.hotelenschlossragaz.ch](http://www.hotelenschlossragaz.ch)

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